

Application and Inspections FAQs

What is 2Apply and the Tenant App?

- 2Apply is a free online application form used by many Real Estate agencies across Australia, New Zealand, and the UK. You can log into the Tenant App on your phone using your 2Apply account to submit applications and book inspections on properties you are interested in, as well as receive notifications about newly listed properties.

How do I apply for a rental property?

- Applications are submitted online using 2Apply. Once you have completed your 2Apply profile, the application form will pre-fill your information. You can click the 'Apply Now' button to be taken to the online form, or 'Request an Inspection' to be sent an email with links to the application form and available inspection times.

Can I submit a paper application instead?

- For the best chance of securing a property, we strongly recommend using the online application form. Paper applications take longer to process due to requiring manual data entry and follow-up, and you will need to provide the same documentation as the online form. If you are experiencing technical issues preventing you from submitting an online application please contact 2Apply support for assistance: 2applysupport@inspectrealestate.com.au

Do I need to inspect the property before applying?

- No, we encourage you to apply as soon as possible using our online application. If your application is successful prior to viewing, we will contact you to arrange an inspection.

Can I request a virtual inspection?

- Due to the overwhelming number of enquiries we receive on all of our properties we can only offer virtual inspections to pre-approved applicants.

How long will it take to process my application?

- The application process typically takes between 24 hours and a week depending on the volume of applications received on the property, and whether additional documents or references are required. You will receive email updates as it progresses, or you can check on the status of your application in the Tenant App.

How can I add a guarantor to my application?

- Guarantors will need to submit a full application along with yours. They will need to provide the same documentation as a normal applicant and will be listed on the lease as well.